Open Enrollment Readiness

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Focus on Stability and Performance

- Enhancements to data quality processes and tools with a focus on issuer communication and enrollment records.

- Improvements to the performance of the Broker Book of Business.

- Proactive system performance and stability monitoring.

- Eligibility system modernization.

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User Experience Enhancements

- Two new filters to support plan shopping - CO Option and HSA.

- Improvements to the shopping workflow to better communicate to the customer next steps.

- Enrollment notice for Colorado Connect.

- Full Colorado Connect application now available in Spanish.

- Improvement to the Broker Portal workflow to provide users their most needed information first.

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